

COOKIE POLICY

MOSAICO

Last updated: 20/05/2026

This Cookie Policy explains how Digita SRL uses cookies and similar technologies on the MOSAICO website, web platform, mobile applications and related services. MOSAICO currently uses only technical cookies and similar technologies that are strictly necessary to provide, secure and operate the website and the Service. We do not currently use analytics cookies, marketing cookies, profiling cookies, advertising cookies or third-party tracking cookies.

1. Who We Are

MOSAICO is provided by:

Digita SRL
Via Verdi 3
24121 Bergamo, Italy
VAT / Tax Code: 04334180165
Company identification number: IT04334180165
PEC: pec.digita@legalmail.it
Email: info@digita.work

For any questions about this Cookie Policy, you may contact us at info@digita.work.

2. What Is a Cookie?

A cookie is a small text file that is stored on your device, such as a computer, tablet or smartphone, when you visit a website or use an online service.

Cookies and similar technologies may allow a website or service to recognise your device, keep you logged in, remember technical preferences, maintain session security, route requests correctly or ensure that the service works properly.

3. What Cookies Does MOSAICO Use?

MOSAICO currently uses only technical cookies and similar technologies.

Technical cookies are necessary for the functioning, security and availability of the website, web application and Service. They are usually set in response to actions you take, such as logging in, authenticating your account, completing forms, maintaining a session, configuring privacy or security settings, or accessing protected areas of the Service.

Because these cookies are strictly necessary to provide the Service requested by the user, they do not require prior consent under applicable cookie rules. However, you may still block or delete them through your browser settings, as explained below. If you do so, some parts of the website or Service may not work properly.

4. Categories of Technical Cookies Used

MOSAICO may use technical cookies and similar technologies for the following purposes:

(a) Authentication and session management

To allow users to log in, maintain a secure session and access their account, authorised organisation, plant, module or application.

(b) Security

To protect the website and Service against unauthorised access, abuse, fraud, attacks, suspicious activity or technical misuse.

(c) User preferences

To remember strictly necessary settings, such as language, interface, privacy or security preferences, where applicable.

(d) Service functionality

To enable core features of the website, web platform, mobile applications and related MOSAICO services.

(e) Load balancing and technical routing

To ensure that requests are routed correctly and that the Service remains available and stable.

(f) Form and request management

To allow users to submit forms, requests, support messages or account-related actions.

(g) Error prevention and technical diagnostics

To detect technical issues, maintain service reliability and ensure proper functioning of the Service.

(h) Mobile application and platform continuity

To support authenticated access, service continuity, secure communications and technical operation of MOSAICO mobile applications, including Mi-Report, Mi-Live, Mi-Add, Mi-Core, Mi-Tag, Thunder & Sfera, where applicable.

5. Cookie List

As of the date of this Cookie Policy, MOSAICO uses only technical cookies and similar technologies. The specific cookie names may vary depending on the technical configuration of the website, web platform, authentication system, hosting environment, security infrastructure or mobile application configuration. The following table describes the categories of cookies that may be used.

Category	Purpose	Provider	Type	Consent required
Authentication cookies	Login, account access and session management	MOSAICO / Digita SRL	Technical	No
Session cookies	Maintaining user sessions and service continuity	MOSAICO / Digita SRL	Technical	No
Security cookies	Fraud prevention, abuse prevention and protection against unauthorised access	MOSAICO / Digita SRL / infrastructure providers	Technical	No
Preference cookies	Remembering strictly necessary settings, such as language or privacy preferences	MOSAICO / Digita SRL	Technical	No
Load balancing or routing cookies	Ensuring availability, routing and service stability	MOSAICO / Digita SRL / infrastructure providers	Technical	No
Form management cookies	Allowing forms, login flows or requests to function correctly	MOSAICO / Digita SRL	Technical	No
Mobile application technical identifiers	Supporting authenticated app access, service continuity and technical operation of mobile services	MOSAICO / Digita SRL	Technical	No

MOSAICO does not currently use:

- Analytics cookies
- Marketing cookies
- Advertising cookies
- Profiling cookies
- Third-party tracking cookies

6. No Analytics or Marketing Cookies

MOSAICO does not currently use third-party analytics cookies or SDKs such as Google Analytics, Firebase Analytics, Mixpanel, Amplitude, PostHog or similar tools.

MOSAICO does not currently use marketing, advertising, retargeting or profiling cookies.

If Digita SRL introduces analytics, marketing, advertising, profiling or other non-essential cookies in the future, this Cookie Policy will be updated and, where required by applicable law, such cookies will be used only after obtaining your prior consent.

7. Internal Operational Analytics

MOSAICO may process internal operational and technical data generated by the use of the Service, such as usage metrics, access logs, activity logs, application logs, technical logs, error logs, security events and last activity timestamps.

These internal analytics are used for service administration, security, support, performance monitoring, technical maintenance, troubleshooting and improvement of the Service.

These internal analytics do not currently rely on third-party analytics cookies, marketing cookies or profiling cookies.

More information about how Digita SRL processes personal data is available in the MOSAICO Privacy Policy.

8. Cookie Management

Because MOSAICO currently uses only technical cookies, no cookie consent banner is required for analytics, marketing or profiling purposes.

You can still control or block cookies through your browser settings. Please note that blocking technical cookies may prevent the website, web platform, mobile applications or Service from functioning correctly.

You can manage cookies in your browser using the following instructions:

Chrome: <https://support.google.com/chrome/answer/95647>

Safari: <https://support.apple.com/guide/safari/manage-cookies-sfri11471/mac>

Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>

Microsoft Edge: <https://support.microsoft.com/microsoft-edge/delete-cookies-in-microsoft-edge>

Opera: <https://help.opera.com/en/latest/web-preferences/#cookies>

9. Changes to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in the cookies or similar technologies used by MOSAICO, changes in the Service, legal requirements or technical developments.

If we introduce non-essential cookies, analytics cookies, marketing cookies, advertising cookies or profiling cookies, we will update this Cookie Policy and, where required, request your consent before using them.

10. Contact

For questions about this Cookie Policy, please contact:

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